



CDC Share Registrar Services Limited

Procedures for Online Submission of Complaints/Inquiry

Shareholders/Complainants can lodge a complaint/inquiry for non-receipt of any entitlement by them or intimating to the Share Registrar / Company to comply with any statutory obligation.

Shareholders/Complainants must provide the following necessary information for lodging of complaint/inquiry at CDC Share Registrar Service Limited web portal:

- Name of Shareholder/Complainant
- Company Name
- Folio/CDS Account #
- CNIC/NICOP/Passport #
- Contact Cell/Telephone Number
- Email Address
- Subject and details of complaint/inquiry.
- Attachment of documents (if any).

Automatic system generated acknowledgments in respect of lodging complaint/inquiry would be provided via e-mail.

For any further query, please contact our Call Centre Toll Free # 0800-23275 or send email to info@cdcsrsl.com.